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Head of Customer Service  
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Nelian

Dear Sir/Madam

Re: 12 Month User Report - 11 July 2017

I first experienced the Dianel four years ago when it identified and supported my husband through bowel cancer. As his body recovered from chemo, radiation and surgery I decided to purchase one to support his continued healing. I have since used it on family and friends with surprisingly positive results.

There have been a few occasions when a diagnosis has been known and has not shown up in the research results, however on the majority of occasions the research has been spot on with what the client knows and in some cases prompted further investigation. Although I have seen about forty people over the year, I see about ten family and friends regularly.

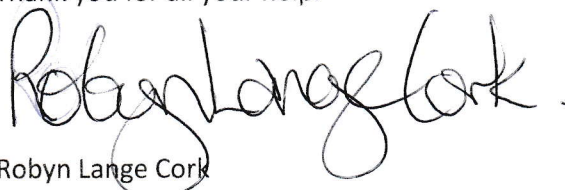
I have used it to support improvements with prostrate issues, digestive problems, haemorrhoids, broken bones, joint pain, back pain, high blood pressure, gall bladder pain and circulatory issues. Given my interest in natural remedies I have been able to check if these do support healing and suggest dosages that the Dianel indicates will have the best impact.

I have also been able to create water based remedies that my family and friends can take with them. Today a "Client" had experienced joint pain in the left hip and knee for two months and stood up from a research and treatment without any pain. Two hours later she was still without pain and I will be following her progress.

The training I had was excellent. Pavel was very patient with me as I asked a lot of questions and have a tendency to double check everything. The technical support is excellent and I had two occasions when I needed help installing an update and Boris was only a Skype call away. I have been very impressed with the customer service provided. The team are all caring and appear to have a genuine desire that I get the best out of the device.

Although I still feel that I am experimenting with the device, I find it logical and easy to use. I do feel it makes a difference. Some feel it in the moment and others will report improvement over the next day or so. There is a widening number of family and friends interested in the research and treatment and I know as I am only going to get busier with it. So although it is not part of a well-being practice it may soon be.

Thank you for all your help.



Robyn Lange Cork